



भारतीय प्रबंध संस्थान, लखनऊ नोएडा परिसर  
**INDIAN INSTITUTE OF MANAGEMENT LUCKNOW NOIDA CAMPUS**  
Plot no. B-1, Sector -62 Institutional Area, Noida-201307, U.P  
Tel: 0120-6678545, 8521, | Fax: 0120-6678506 Website :- [www.iiml.ac.in](http://www.iiml.ac.in)  
Email id [purchase\\_iimlnc@iiml.ac.in](mailto:purchase_iimlnc@iiml.ac.in)

**Enquiry No.:- Tender No. IIML/PURCHASE/CAMC-STP/2020/18 Date:- 17<sup>th</sup> December 2020**

### **E-Tender Notice**

NOTICE INVITING E-TENDER Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant (STP capacity of 120 KLD) with all associated items for a period of four (4) years as under:-

- (A) Repair/Overhauling of STP capacity of 120 KLD;
- (B) Repair/Overhauling of Pump House
- (C) Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items

### **IMPORTANT DATES**

E-Tender submission start date	Thursday, 17 <sup>th</sup> DECEMBER 2020
Last date and time for submission of E-Tender	Wednesday 13 <sup>th</sup> JANUARY 2021 till 3:00 PM
Date of pre Bid Meeting	Tuesday 29 <sup>th</sup> DECEMBER 2020
Date for Opening of Technical Bid	Thursday 14 <sup>th</sup> JANUARY 2021
Date for Opening of Financial Bid	Will be communicated later on

NIT No. –**IIML/PURCHASE/CAMC-STP/2020/18 Dated 16<sup>th</sup> December 2020**, a free view NIT is available on Govt. E-Procurement portal i.e. <https://eprocure.gov.in>. Interested vendors/agencies are requested to sign-in (new user sign-in only with DSC) online to obtain user-ID and password using Digital Signature. The tender document comprises of technical and financial bid may be downloaded on acceptance of terms and conditions. The technical and financial bid duly filled may be uploaded on E-Portal of Govt. site i.e. <http://eprocure.gov.in> using Digital Signature before the last date and time of submission as mentioned above. The credentials as listed below shall be uploaded on line.

### **GUIDELINES FOR BIDDERS**

1. Indian Institute of Management, Lucknow, an autonomous body, set-up by the Ministry of Human Resource Development, Government of India having its office at IIML Noida Campus, Institutional Area B-1, Sector-62, Noida – 201307, Uttar Pradesh (India) invites offers in prescribed BOQ from reputed vendors/agencies with the specified specifications in prescribed Performa.

2. Institute invites the quotations in two bid system (Technical and Financial) for procuring the services of Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant (STP capacity of 120 KLD) with all associated items .
3. Bidder/Tenderer who has downloaded the tender from the Govt. site shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and EMD would be forfeited.
4. Intending bidders/tenderers are advised to visit website [eprocure.gov.in](http://eprocure.gov.in) regularly till closing date of submission of tender for any Corrigendum/Addendum/Amendment.
5. The details of terms and conditions are being given at page (Technical Part –Annexure - A) and (Financial Part – Annexure ‘B’).
6. Complete tender document is available on website <https://eprocure.gov.in> which can be downloaded. Beside this tender document is also available on the Institute website: [www.iiml.ac.in](http://www.iiml.ac.in). The Tender which are uploaded by the bidders/tenderers without required supported documents as per tender notice, shall be rejected. The bidder incorporating additional Term & conditions are also liable to be rejected. Without submission of EMD/inadequate EMD shall be summarily rejected.
7. Earnest Money Deposit of Rs 60,000/- (Rupees Sixty Thousand only) should be deposited (before the last date) in the below account details.

- **Payee Name : INDIAN INSTITUTE OF MANAGEMENT LUCKNOW-NOIDA CAMPUS**
- **Banker Name: AXIS BANL LTD.**
- **Account Number : 022010100356060**
- **IFSC Code :UTIB0000022**

Scanned Copy of receipt of the deposited as EMD should be uploaded on [www.eprocure.gov.in](http://www.eprocure.gov.in).

8. The firm registered with NSIC/MSME should attach VALID document regarding exemption of EMD. Further in that case the firm may be exempted only from depositing only EMD but in case of awarding the contract/order the registered firm has to deposit 10 % Performance Security deposit of the total contract value.
9. Intending tenderers are advised to visit website [eprocure.gov.in](http://eprocure.gov.in) regularly till closing date of submission of tender for any Corrigendum/Addendum/Amendment.
10. All filled bids are to be uploaded on the above site <https://eprocure.gov.in> on or before Wednesday 13<sup>th</sup> JANUARY 2021 till 3:00 PM Manual submission of bids shall not be accepted.

**Administrative Officer (P& S)**



**भारतीय प्रबंध संस्थान, लखनऊ नोएडा परिसर**  
**INDIAN INSTITUTE OF MANAGEMENT LUCKNOW NOIDA CAMPUS**  
Plot no. B-1, Sector -62 Institutional Area, Noida-201307, U.P  
Tel: 0120-6678545, 8521, | Fax: 0120-6678506 Website :- [www.iiml.ac.in](http://www.iiml.ac.in)  
Email id [purchase\\_iimlnc@iiml.ac.in](mailto:purchase_iimlnc@iiml.ac.in)

Notice Inviting Tender for Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant (STP capacity of 120 KLD) with all associated items for a period of four (4) years. Only those bidders, whose technical bids are complete in all respects, will be considered for evaluation. Financial Bids of only those bidders will be opened whose technical bids qualify as per evaluation criteria prescribed by the Institute. Complete E-Tender document is available on website [eprocure.gov.in](http://eprocure.gov.in). The E-Tender document can also be downloaded from the Institute website: [www.iiml.ac.in](http://www.iiml.ac.in).

**ELIGIBILITY CRITERIA**

1. The Firm must have GST registration.
2. The Firm must have minimum work experience of 10 (Ten) years in the line of Comprehensive Annual Services and Maintenance Contract of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items.
3. Out of Ten years' experience the firm must have at least 05 years' experience in Govt. Organization/Semi Govt./State Govt. IITs, IIMs, State/Central University in providing Comprehensive Annual Services and Maintenance Contract. Total experience will be evaluated/counted as on 31<sup>st</sup> December 2020. Upload a copy of Work Orders and Work Completion Reports.
4. Annual IT Return of last five financial years (2014-15, 2015-16, 2016-17, 2017-18, 2018-19) duly audited by Chartered Accountant should be submitted in support.
5. The Firm must have an Office in Delhi & NCR Region.
6. A Certificate/Undertaking on the letter head of the Company to the effect that the bidder has not been blacklisted anywhere in India by any organization. A self-certification to this effect is required to be enclosed.

**SELECTION METHOD**

Only those bidders, who meet the above mentioned eligibility criteria (as on 31<sup>st</sup> December 2020) and qualify the Technical Bid (**ANNEXURE-IV**) in all respects would be considered as technically qualified bidders. Bidders are requested to fill (**ANNEXURE-V**) and their rates as per attached in Financial Bids (**ANNEXURE-VI**). Financial Bids will be opened only of the Technically Qualified bidder. In case two or more firms are quoting same basic rate will be finally evaluated on the basis of highest average annual turnover of last five years (2014-15, 2015-16, 2016-17, 2017-18, 2018-19), feedback by clients.

**Scope of Work for “Operation and Maintenance of 120 KLD STP based on SAFF technology for smooth and efficient working and subsequent operation and maintenance**

- a) Replacement / supply / fixing of lateral and header type SS Air grid in equalization tank, chlorine contact tank, sludge holding tank, for supply of designed air to keep suspended solids in suspension/Homogenous colorless state and avoid septic condition (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC .
- b) Servicing / repairs (if required) of sewage pumps (pumping from equalization to SAFF reactor) with connected piping, valves and accessories (quarterly or as and when required under intimation to the Officer In-charge, IIMLNC.
- c) Servicing / repairs (if required) 2 no's air blowers 120 M3/hour with all connected piping and accessories (quarterly or as and when required under intimation to the Officer In-charge, IIMLNC.
- d) Coarse Bubble diffusers: Supply, installation, testing and commissioning of fine pore diffusers with necessary orifices SS pipe with removable deflector to provide clog free oxygen for equalization tank, CCT and SHT (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- e) Fine pore diffusers: supply, installation, testing and commissioning of fine pore diffuser with EDPM membranes, SS – 304 clips, PVC support pipe, PVC fitting, nylon rope braided hose with all accessories to make it returnable and to provide clog free oxygen for SAFF reactor (once in a year or as and when required under to intimation to the Officer In-charge, IIMLNC.
- f) Aeration Grid: Repair and fixing of lateral and type and header type SS Grid in SAFF reactors for supply of designated air in each tank with SS pipes (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- g) SAFF Media: Supply / installation / testing / commissioning (45 cum) (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- h) Tube Settler Media: Supply / installation / testing / commissioning of media for separation of bio solids and supernatant liquid for secondary settling tanks (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- i) STP Piping: Repairing of SS/MS pipes including replacement as required, including all accessories, valves as required (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- j) Electrical panel and connected cabling / termination / switch gear / contactors etc. complete servicing/ repairs/ replacement of components if any of the electrical panel and systems. .(complete servicing to be carried out on monthly basis and replacement of the components as and when required)
- k) Soft water discharge line:GI pipe: 250 meters (as and when required under intimation to the Officer In-charge, IIMLNC.
- l) Treated water discharge line: GI pipe: 50 meters (as and when required under intimation to the Officer In-charge, IIMLNC.
- m) Cleaning and desalting of all tanks of STP (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- n) Conduit cable trays for all cables outside as required (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- o) Painting: of the pump house walls / ceiling / electrical panels / all piping / accessories / motors as required (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- p) Cleaning of the outdoor premises of STP and painting of fencing (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- q) Culture of biomass / mlss (seeding) submitting samples and obtaining period reports as per requirement of cpcb / uppcb (quarterly or as and when required under intimation to the Officer In-charge, IIMLNC.
- r) Any left out items for the proper functioning of the stp (once in a year or as and when required under intimation to the Officer In-charge, IIMLNC.
- s) Cleaning of STP lines (on every three months) and get it verified by the Officer In-charge, IIMLNC.

**Scope of Work for “Operation and Maintenance of Water Supply Pump Sets with all associated items”**

- a) The scope of work shall cover daily operation and all routine, breakdown / preventive and special maintenance works as required from time to time for Operation and maintenance of Water Supply Pump Sets with all associated items with material supplied at contractors / bidders cost allied services. Inspection to be carried out and verified by the Officer In-charge, IIMLNC
- b) All the equipment's/installations shall always be kept in good and trouble-free operating condition and get it verified by the Officer In-charge, IIMLNC.
- c) All the required record for break – down / repairs and maintenance etc., shall be maintained in the form of history books and logbooks (on daily basis) and get it verified by the Officer In-charge, IIMLNC.
- d) Watch and ward of all materials, machineries and system etc., till end of contract shall be the sole responsibility of the agency and pilferage etc, shall be entirely to his account.
- e) Any damage to machinery/system incurred due to negligence or due to mal- operation by operators is the sole responsibility of agency to make the system in good condition within certain specified period up to satisfaction Level. Inspection to be carried out and verified by the Officer In-charge, IIMLNC
- f) The following scope of work is only indicative and agency is strongly advised to use his own judgment in evaluating the quantum of work involved in operation and maintenance of equipment's covered
- g) To operate and maintain Operation and maintenance of Water Pump House System 24 hours round the clock i.e., 3 shifts and log book to be maintained on daily basis. Inspection can be carried out any time by the Officer In-charge, IIMLNC
- h) To check and replace, if necessary the performance of all operational safety cutouts. This activity has to be done at least once in three months and if required earlier too (log book to be maintained)
- i) Replacement of bearings and rewinding of electrical motors in all and other parts of machineries in all the pump sets under this contract (log book to be maintained indicating period of replacement of bearings and rewinding of electrical motors). Inspection to be carried out and verified by the Officer In-charge, IIMLNC.
- j) To attend to the repairs of mechanical equipment's such as compressor, pump sets of bore wells, mono block pump sets and motor drives, valves, leakage due to damage of pipeline etc., including minor and major overhauling (servicing log book & equipment history card to be maintained).
- k) To lubricant motor / pumps bearing as maintenance routine (quarterly and log book to be maintained) and also inform Plumbing Supervisor. Inspection to be carried out and verified by the Officer In-charge, IIMLNC
- l) To clean all machineries daily (log book to be maintained).
- m) To paint the equipment's as and when required or once in year as per direction to take care of all first aid eventualities (service book to be maintained). Inspection to be carried out and verified by the Officer In-charge, IIMLNC.
- n) Checking of water quality and Cleaning of water tanks in every two months. Inspection to be carried out and verified by the Officer In-charge, IIMLNC

Scope of work and charges include Comprehensive Operation and maintenance complete including the repair and maintenance , cost of manpower, consumables (materials) required for running the STP Plant and Pump House including monthly testing of the quality of influent and effluent from external agency & taking corrective measures as required for satisfactory operation of STP including cleaning of sewer lines, Gully Traps and the internal & external & manholes of the campus as and when required shall be at the cost and the responsibility of the Agency/Contractor/Service Provider. STP/Pump House/Submersible pump-Complete servicing of all pumps, motors, switch boards, valves, etc. including painting of all pumps, motors , pipes (in side pump House), switch panel and complete pump and panel include Replacement of broken switch handle, ensuring working of all measuring instruments, indicating lamps etc.

**OPERATION AND MAINTENANCE SCHEDULE OF WATER PUMP HOUSE SYSTEM / SEWAGE TREATMENT PLANT**

a) **DAILY ROUTINE**

- 1) Check the pump assembly for vibration, noise and water leakage.
- 2) Cleaning of all equipment's.
- 3) Backwash of sand filters if pressure difference reaches.
- 4) Check water tanks water level.
- 5) Distribution of water to all the residential/ non-residential office complexes
- 6) Ensure that water level in all the water tanks is appropriate.
- 7) Water supply system to be looked after in 24 hours/ 3 shifts in a day.
- 8) Maintaining Logbook/Service Book. Inspection to be carried out and verified by the Officer In-charge, IIMLNC

b) **WEEKLY ROUTINE**

- 1) Carryout daily routine.
- 2) Check operation ability of system valves and repair if found defective.
- 3) Any other maintenance routine not specified in Annexure – I.

c) **MONTHLY ROUTINE**

- 1) Tight foundation bolts of all installations.
- 2) Any other maintenance routine not specified in Annexure – I.

d) **ANNUAL ROUTINE**

- 1) Painting of pipe lines and pump assemblies and water tank doors including ventilation etc.
- 2) Carryout water analysis with all parameters twice in year
- 3) Replacement of filter media and strainer provided on the bed plate
- 4) Replacement of ion exchange resin and strainer provided on the bed plate
- 5) Any other maintenance routine not specified in Annexure – I
- 6) Maintaining Logbook/Service Book get it verified by the Plumbing Supervisor

**ANNEXURE – II**

**LIST OF EQUIPMENTS, BOREWELL, MOTORS & PUMP SETS**

S. No.	Purpose	Location	Make	Capacity	Qty
1.	Water supply	Pump house	Kirloskar	20 HP	2
2.	Horticulture	Pump house &STP	Kirloskar	3 HP	2+1=3
3.	Filler Motor tank to tank	Pump house & STP	Kirloskar	5 HP	2+2=4
4.	Bore Well	Near IPMX Block	KSB 7 stage	3 Phase 7.5 HP	2
5	Blower motor pump set	STP	Kirloskar	5 HP	2
6	Sludge Recycling motor pump set	STP	Kirloskar	3 HP	2
7	Softening motor pump set	STP	Kirloskar	3HP	2
8	Filter motor pump set	STP	Kirloskar	3HP	2
9	Sump pump motor	STP	Kirloskar	2 HP	2
10.	Electrical panels accessories like starters, mains etc. for operating the pumps	Pump house			

**ANNEXURE – III**

MINIMUM MANPOWER SUGGESTED TO BE DEPLOYED AND THEIR MINIMUM QUALIFICATION

S No.	Description of Manpower	Duty Timings	Manpower suggested to be deployed	Minimum Qualification and Experience
1.	Water Supply	05.00 to 13.00 13.00 to 21.00 21.00 to 05.00	Three (1 Skilled) (2 Semi-skilled)	ITI or Matriculate with minimum 05 years' working experience of Water Supply operation and log books, recording and maintaining.
2.	STP	09.00 to 18.00	Two (1 Skilled) (1 Semi-skilled)	ITI in relevant field with minimum 05 years' working experience of STP operation & maintenance.

Place :  
Date :

(Signature of the Contractor or His authorized signatory)  
(Name with Official Seal/Stamp)

## **GENERAL TERMS & CONDITIONS OF CONTRACT**

**Validity Period of Bid :-** Bid shall remain valid for 120 days (One Hundred & Twenty Days) after the date of bid opening. The bid valid for a shorter period shall be rejected by the IIMLNC as non-responsive. In exceptional circumstances, the IIMLNC may request the consent of the bidder for an extension to the period of bid validity. A bidder accepting the request and granting extension will not be permitted to modify his bid.

**Place of Operation and Maintenance:-** Indian Institute of Management Lucknow- Noida Campus, Institutional Area, Plot No.B-1, Sector -62, Noida – 201307 (UP).

**Period of Contract: -** Total duration of contract will be four years. The period of contract will commence with effect from the date mentioned in the work order/contract agreement and shall remain valid initially for a period of one year which may be extended further three (1+1+1) years on satisfactory working conditions and mutual terms & conditions agreed upon).

**Performance Security: -** The successful bidder's EMD will be discharged upon the bidder's submission of the performance Security. The Contractor shall deposit 10% of the annual work value along with the acceptance of contractor as security in the form of Bank Guarantee in favor of Indian Institute of Management Lucknow Noida Campus and this will be refunded after the contract has been terminated or ended. In case of deficiency in service specifically pointed out by the Institute to the contractor, appropriate penalty will be levied by Director, IIML and will be adjusted against future bills and /or security deposit. The validity of the BG should be beyond 60 days of contract period.

### **Payment Terms**

- a) Generally payment shall be made on Monthly basis. However in case of delay in any particular month due to valid reason, the contractor should ensure the payment to the workers every month.
- b) The agency will have to enclose the copies of PF, ESI, and Challan as a receipt related to the deputed employees of previous months for releasing the payment of current month.

**Disclaimer Clause: -** IIM Lucknow has the discretion and right at any stage to cancel/add or amend the information, terms, conditions procedure and protocol set out in this Tender Document and the bidder has no claims against such right. The Institute has unfettered right hereunder to terminate the arrangements at any time without assigning any reason whatsoever.

**Penalty:-** Any breakdown or troubleshooting that need service or repair shall be attended and rectified within 12 hours from the time of information or else the same shall be got done from other agency and bill will be adjusted from your monthly bill.

**Consumables: -** Being Comprehensive Annual Operation and Maintenance Contract, the agency will have to procure all the required material, component and spare parts for keeping the installations in good working condition. The rates quoted shall be inclusive of the spare parts if any required to be changed. As part of repairs and maintenance only, genuine and original parts shall be used for repairs and maintenance. Log book and complaint books all stationary like registers, sheets, markers, pens, pencils, pens, cleaning cloth and grease etc. will be supplied by agency and no extra payment towards for these shall be made. Log book Performa must be approved by the Head Administration/Sr. Administrative Officer, IIMLNC.

**Right to Black List :-** IIMLNC reserves the right to blacklist a bidder for a suitable period in case he fails to honors his bid without sufficient grounds.



**Pre-Bid Inspection/Survey:-** The bidder may inspect the conditions & performances and maintenance of Water Supply/STP Pump Sets with all associated items shall be taken over by the agency for operation and maintenance in the existing condition and if any initial repairs or replacement of any parts or modifications of any nature is required in the existing equipment's & system, the same shall be carried out by the agency within the quoted rates. The rates may be assessed accordingly.

IIMLNC will provide free water and electricity during repair and maintenance work at IIMLNC at one point. The agency has to make its own arrangements for installation of power and water from that point as per its requirement.

**Schedule and Period of Operation :-** Operation and Maintenance of water supply pump sets, sewage treatment plant with all associated items shall be operated as per the schedule given in the Annexure-I.

### **Deployment of Staff**

- I. The agency should be well experienced in the field of operation and maintenance of Water Supply Pump Sets, Sewage treatment plant with all associated items shall deploy experienced and qualified manpower for operation and maintenance of Water Supply Pump Sets, Sewage treatment plant with all associated items as specified in Annexure-II.
- II. The man power for water pump house is for 24 hours round the clock. The agency shall provide the required number of skilled and unskilled labor for satisfactory operation, routine and special maintenance of the equipment's as given in the **Annexure - III**.
- III. A qualified engineer/ technician of the agency shall visit on monthly basis/or in the event of any emergency, and inspect for operational maintenance of Water Supply Pump Sets, sewage treatment plant with all associated items. Check the inputs and rectify the issues and further to submit the report to the Officer In-charge, IIMLNC. Along with report the Engineer shall be submitted monthly bills and verify the staff attendance sheet.
- IV. The agency shall inform the name of the experienced and qualified person (Engineer) who will visit the site for attending the operation and maintenance of Water Supply Pump Sets, Sewage treatment plant with all associated items.
- V. The agency shall be fully responsible for any kind of accidents/ miss- happening to their staff as well as machineries while attending the complaints or at work shall be payable by the agency.
- VI. Any extra payment of any nature if required, at any time for attending any repair/break down shall be deployed by the agency at its own cost for which nothing extra shall be payable.
- VII. Any unjustified delay in repair of equipment's shall be treated as breach of contract and suitable penalty shall be imposed which may be recovered from the monthly bill.
- VIII. Down period shall not be more than four hour for minor breakdowns and twelve hour for major breakdown subject to force majeure clause beyond the control of the agency. In case of any abnormal delay on the part of the agency beyond the specified time, penalties as follows shall be imposed and recovered from the monthly bills. Minor breakdown – Rs. 500/- (Rupees Five Hundred only) per day of delay subject to maximum of Rs. 5000/- (Rupees Five Thousand only) per fault. Major breakdown – Rs. 1000/- (Rupees One Thousand only) per day of delay subject to Maximum of Rs. 10000/- (Rupees Ten Thousand only) per fault.
- IX. The staff of the agency has to be disciplined, courteous and maintain good behaviour at site with IIMLNC authorities. Any person found indiscipline, discourteous or misbehaving shall have to be replaced with immediate effect. No labour below the age of 18 (Eighteen) years shall be employed at IIML Noida Campus, Institutional Area B-1, Sector-62, Noida – 201307, Uttar Pradesh.

- X. If the work is not as per satisfaction level, IIMLNC may hire other agency at the risk and cost of working under contract, as deemed appropriate by IIMLNC. However, the agency shall continue the performance of the contract to the extent not terminated.
- XI. The agency shall pay to labor employed by him wages not less than fair wages as defined by the Minimum Wages Act (Shops & Establishment) as per Central norms during the contract period by the agency regulations or as per the provision of the contract labor (Regulation and Abolitions) Act 1970 and the agency labour (Regulation and Abolitions) Act 1971 and payment of wages 1936, minimum wages act 1948, whichever applicable.
- XII. The agency shall submit a true statement by first week of every month, about No. of workers employed by him, their working hours, wages paid to workers (Receipts of Payments made to the authorized agencies ESI & PF) or any other related information asked by to the Officer-In-Charge, IIMLNC .
- XIII. All the employees will have to be covered under insurance against any personal accident. IIMLNC will not be liable for payment of any compensation on that account. Manpower deployed by the agency at our site for carrying out contracted works is strictly prohibited from being associated with any other works in the campus. The agency should issue uniform & identity card to all its employees within 15 days from the date of signing the contract failing which suitable penalty may be imposed by competent authority.

**Labour Law :-** The agency shall abide by all the rules and regulations related to labour laws, accident, workman compensation act, workmen insurance, ESI, PF, Bonus etc. This will be the sole responsibility of the agency. IIMLNC will not be a party at any stage in any of the disputes relating to the above. In case, any liability arises due to non-conformance by the agency, under no circumstances IIMLNC will be liable for the same.

**General Line :-** Whenever under this contract any sum of money is recoverable sum of money is recoverable from and payable by the agency, the IIMLNC shall be entitled to recover such sum by appropriating in part or in whole the security deposit of the agency, if a security is taken from the agency, in the event of the security being insufficient or if no security has been taken from the agency, the balance or the total sum recoverable, as may be, shall be deducted from any sum due to the agency or which at any time thereafter may become due the cover the full amount recoverable, the agency shall pay the IIMLNC on demand the remaining balance due.

**Sub -Contracting :-** The bidder cannot assign or transfer and sub-contract its interest/ obligations/ awarded work under the contract without prior written permission of the IIMLNC.

**Arbitration:-** In the event of any dispute arising between IIMLNC and the agency in any matter covered by this contract or arising directly or indirectly there from or connected or concerned with the said contract, the matter shall be referred to the Director, IIML who may himself act as sole arbitrator or may name as sole arbitrator an officer of IIML notwithstanding the fact that such officer has been directly or indirectly associated with this contract and the provisions of the Indian Arbitration Act shall apply to such arbitration. It is clearly understood that only courts of Law in Lucknow (UP) shall have Jurisdiction for Arbitration.

**Termination of Contract:-** IIMLNC reserves the right to terminate the contract with an advance notice of three months without assigning any reason. The contract can also be terminated at the request of agency, with an advance notice of three months falling which, the agency is liable to pay liquidated damages @ 10% of tendered value besides forfeiture of security deposit.

**Resolution of Dispute:-** If any dispute arises between the parties hereto in connection with the validity, interpretation, implementation breach of any provision of the contract or regarding a question, including the questions as to whether the termination if the contract by one party hereto has been legitimate, both parties hereto shall endeavor to settle such disputes amicably. The attempt to bring an amicable settlement is considered to have failed as soon as one of the parties hereto, after, reasonable – attempts which shall continue for not less than 30 days, gives 15 day notice thereof to the other party in writing. The arbitration proceeding shall be governed by the Arbitration and Conciliation Act of 1996 as amended from time to time.



**भारतीय प्रबंध संस्थान, लखनऊ नोएडा परिसर**  
**INDIAN INSTITUTE OF MANAGEMENT LUCKNOW NOIDA CAMPUS**  
Plot no. B-1, Sector -62 Institutional Area, Noida-201307, U.P  
Tel: 0120-6678545, 8521 | Fax: 0120-6678506 Website :- [www.iiml.ac.in](http://www.iiml.ac.in)  
Email id is [purchase\\_iimlnc@iiml.ac.in](mailto:purchase_iimlnc@iiml.ac.in)

Enquiry No.:- Tender No. IIML/PURCHASE/CAMC-STP/2020/18 Date:- 17<sup>th</sup> December 2020

**ANNEXURE- "IV"**

Sr. No.	PARTICULARS	DETAILS TO BE FILLED BY THE ORGANISATION/FIRM/AGENCY
1.	Name of the Organisation/Firm /Agency	
2.	Address of the Organisation/Firm/ Agency	
3.	Name of the Managing Director/ Director/ Owner/Proprietor (who signs the tender document). E-mail address  Phone No/Mobile No.	
4.	GST No. of the Organisation/Firm/ Agency. Attach a photocopy as documentary evidence.	
5.	PAN No of the Organisation/ Firm/ Agency. Attach a photocopy as documentary evidence.	
6.	Earnest Money Deposit of Rs. 5,000/- (Rupees Five Thousand only) in favor of Indian Institute of Management Lucknow Noida Campus, payable at Noida.	
7	Attach a copy of ITR of last five years (2014-15, 2015-16, 2016-17, 2017-18, and 2018-19).	
9	Total Work Experience in relevant area (in months)	

10.	Does the Firm have minimum work experience of 10 (Ten) years in the line of Comprehensive Annual Services and Maintenance Contract of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items? (Please Attach Details)	
11.	Out of Ten years' experience does the firm have at least 05 years' experience in Govt. Organization/Semi Govt./State Govt. IITs,IIMs,State/Central University in providing Comprehensive Annual Services and Maintenance Contract? Total experience will be evaluated/counted as on 31 <sup>st</sup> December 2020. Upload a copy of Work Orders and Work Completion Reports	
12.	Important Clients/Firms to whom such services have been rendered/ are being rendered by the Organization/ Agency/ Firm (Attach a list of clients).	
13	Whether your Firm/Agency is Empanelled with the Govt. of India Departments/PSUs? (Attach Details).	
14	Non Black Listing Certificate (Self declaration) on company letter head. Attach Certificate as documentary evidence as per Annexure-IV.	

I/We have read the terms and conditions of the tender document. I hereby agree to abide by all the terms & conditions of this tender document. In case of

Place :  
Date :

(Signature of the Contractor or His authorized signatory)  
(Name with Official Seal/Stamp)

**UNDERTAKING**

The Director  
Indian Institute of Management Lucknow  
Noida Campus  
Plot B-1, Institutional Area,  
Sector -62 Noida UP 201307.

**Enquiry No.:- Tender No. IIML/PURCHASE/CAMC-STP/2020/18    Date:- 17<sup>th</sup> December 2020**

Dear Sir,

This is to notify you that our Firm/Company/Organization-----  
----- intends to submit a proposal for providing Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items for a period of four (4) years at IIM Lucknow Noida Campus B-1, Institutional Area, Sector-62 Noida UP 201307.

I/We have examined the terms & conditions of tender & specification including the Water Supply Pump Sets, Sewage Treatment Plant with all associated items and related Machinery.

I/We undertake, if our bid is accepted, I/we execute the Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items in conformity with the terms & conditions & specifications of this Tender document.

I/we declare that our Firm/Company/Organization does not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment. I/We are not blacklisted by any Central/State Government/agency of Central/State Government of India or any other country in the world/ Public Sector Undertaking/ any Regulatory Authorities in India or any other country in the world for any kind of fraudulent activities.

Date :

Yours Faithfully,

(Signature of the Bidder, with Official Seal)



**भारतीय प्रबंध संस्थान, लखनऊ नोएडा परिसर**  
**INDIAN INSTITUTE OF MANAGEMENT LUCKNOW NOIDA CAMPUS**  
Plot no. B-1, Sector -62 Institutional Area, Noida-201307, U.P  
Tel: 0120-6678545, 8521, | Fax: 0120-6678506 Website :- [www.iiml.ac.in](http://www.iiml.ac.in)  
Email id [purchase\\_iimlnc@iiml.ac.in](mailto:purchase_iimlnc@iiml.ac.in)

Enquiry No.:- Tender No. IIML/PURCHASE/CAMC-STP/2020/18 Date:- 17<sup>th</sup> December 2020

**ANNEXURE- “VI”**

Notice Inviting Tender for for providing Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items for a period of four (4) years at IIM Lucknow Noida Campus B-1, Institutional Area, Sector-62 Noida UP 201307.

Please quote annual rate. GST will be extra as applicable.

Sr.No.	Description of Items	Quantity	GST Rate	Amount in Rupees (in Rs)	
				(in numeric)	(in words)
1	<b>Operation &amp; Maintenance of STP Complete</b> including the cost of Manpower, consumables (materials) required for running the Plant & monthly testing of the quality of influent and effluent from external agency and taking corrective measures as required for satisfactory operation of STP including cleaning of sewer lines, Gully Traps and the internal and external manholes of the campus as and when required.	Annual (12 months) FIRST YEAR			
2	<b>Operation &amp; Maintenance of Water Supply Pump Sets</b> with all associated items.	Annual (12 months) FIRST YEAR			
3	<b>STP/Pump House/Submersible Pump set- Preventive maintenance</b> Complete servicing of all pumps, motors, switch boards, valves, painting of switch panel, pump, also include Replacement of broken, switch handles, ensuring proper working of all measuring instruments, indicating lamps etc..	Annual (12 months) FIRST YEAR			
4.	<b>TOTAL (in numeric)</b>				
5	<b>TOTAL (in words)</b>				

Comprehensive AMC of Operation and Maintenance of Water Supply Pump Sets, Sewage Treatment Plant with all associated items for a period of four (4) years at IIM Lucknow Noida Campus B-1, Institutional Area, Sector-62 Noida UP 201307.					
	Sr No. 1	Sr No. 2	Sr No. 3	Sr No. 4	Sr No. 5.
<b>Details</b>	<b>First Year CAMC Amount (in Rupees)</b>	<b>Second Year CAMC Amount (in Rupees)</b>	<b>Third Year CAMC Amount (in Rupees)</b>	<b>Fourth Year CAMC Amount (in Rupees)</b>	<b>Total Amount (complete of Sr No. 1+2+3+4) (in Rupees)</b>
<b>Amount</b>					
<b>GST</b>					
<b>Total</b>					
<b>Total Amount (complete of Sr No. 1+2+3+4) (in words)</b>					

**Please Note:-** Duly complete bid along with relevant documents should be uploaded on the above site <https://eprocure.gov.in> on or before Wednesday 13<sup>th</sup> JANUARY 2021 till 3:00 PM

Institute reserve the right to curtail or enhance the scope of work as required and reviewed by the Institute from time to time and therefore, the final value of the work shall be worked out and paid to the extent of work actually carried out.

Total \_\_\_\_ number of pages/ documents from S. No. \_\_\_\_ to \_\_\_\_\_ are Attached with the tender document and all the duty numbered, signed and stamped on each page with office seal and date.

I/We have read the terms and conditions of the tender document. I hereby agree to abide by all the terms & conditions of this tender document. In case of any of the statement furnished by the undersigned is found to be false OR if any / all the terms and conditions are not complied with, the tender is liable to be cancelled and the earnest money deposited shall be forfeited by IIML NC.

Date:

Place:

Signature of the authorized signatory of the agency  
with Official seal/ stamp